

# TICKET NUMBER: FFBPHH24

**national express**

Please print your ticket and show it to the driver when boarding your coach, we hope you enjoy your journey.

Lead passenger: **Ms MG Gregorová**  
1 Adult

Ticket type: SINGLE

Journey Ref Outbound: **MTJR-01-3E8A6**

For ticket validation



Payment of £6.00 has been charged to your card \*\*\*\*\* 7985

## ➔ Leaving: LONDON (Victoria Coach Station) to LONDON LUTON AIRPORT

**national express** National Express Service: **NX A1**

Date of travel	Departure	Arrive	From	To
Sun 13 Oct 2013	<b>15:00</b> (3:00 PM)	<b>16:20</b> (4:20 PM)	<b>LONDON (Victoria Coach Station)</b> LONDON, Victoria Coach Station. SW1W 9TP	<b>LONDON LUTON AIRPORT</b> London, Luton Airport, outside terminal, Bedfordshire

### IMPORTANT INFORMATION

**About your ticket:** Please note your ticket is valid for the date and time specified on your ticket. Amendable tickets require changing prior to departure time and will be subject to an administration fee and upgrade to the current price of the new journey. Open return tickets must also be validated in advance of travel. **Please ensure you arrive 10 minutes prior to departure with your ticket available for inspection.** If travelling with an e-ticket, this must be printed in advance. A small charge will apply for printing tickets at National Express manned locations. Remember to allow extra time (at least 180 minutes) when travelling to an airport.

**Luggage allowance:** You can take two medium sized suitcases, at no more than 20kg each, per person free of charge. Extra luggage, including oversized items, will only be carried if there is space available and the additional item/s are paid for. Up to 3 extra items, per person, can be taken, subject to payment and space.

**Refunds:** Refunds can be made on refundable tickets cancelled 72 hours prior to departure, subject to a £5 per person cancellation fee.

**Other information:** Your seat is only guaranteed to and from the points specified on your ticket.

Customers aged 14 years and over are legally required to wear seatbelts at all times on coaches where fitted. Ask a member of staff for further details. Most National Express and Eurolines coaches are white with red and blue writing. However, we do use other coaches to meet demand at busy times. Please look out for National Express or Eurolines window stickers and, if in doubt, ask a member of staff.

**Coachcard(s):** If you have booked using a coachcard(s), please show them to the driver as you board every coach.

**Help:** In emergency situations only, please call +44 (0) 845 543 6681. Calls from uk landlines costs no more than 4.5 pence per minute. Calls from mobiles may vary please see telephone operators for more information. [if you need more help, please see our FAQ](#)

**Call Customer Services +44 (0)8717 81 81 78** (Calls cost 10p per minute plus network extras) if you can not find any answer in the help section.

### Terms & Conditions

Issued subject to National Express Conditions of Carriage which are available to view online [here](#).

No refunds available

No further discounts permitted

**Eurolines funfares only:** This ticket is only valid to and from funfare destinations, as specified on [www.nationalexpress.com](http://www.nationalexpress.com). You may not travel to/from non-funfare stops on this ticket

**UK funfares only:** You can get off the coach at a location earlier than the one on your ticket (with the exception of airports), providing you tell the driver when you get on, prior to putting your luggage in the hold.

**UK funfares only:** Your seat is guaranteed from the location shown on your ticket, but if you wish to board at a later point (with the exception of airports), we will let you travel as long as there are still seats available ? your seat will not be guaranteed.

**UK funfares:** You must travel on the timed journey you are booked on; if you want to travel at another time you will need to amend your ticket (by calling the National Express Contact Centre or visiting a National Express ticket office) before the departure time shown on your ticket. Please note that if you amend your ticket, you will be upgrading to a new fare category, so the difference between the two fares will be charged and an amendment fee will apply

**Eurolines funfares:** You must travel on the timed journey you are booked on. Eurolines funfare tickets are not amendable; if you want to travel at another time you must purchase another ticket

Valid on a limited allocation basis and only sold through the website [www.nationalexpress.com](http://www.nationalexpress.com)

Must be printed as an e-Ticket or received as an m-Ticket

If a funfare has been purchased for one or more legs of the journey, the whole ticket is a funfare ticket